

# Digital Imaging Summit 2019

# Improving Radiology Reporting

10% card payments discount\*  
15% group booking discount\*\*

Monday 28 January 2019 De Vere West One Conference Centre, London



## Chair and Speakers Include:

**Dr Phil Hughes**  
*Medical Director &  
Consultant Radiologist*  
University Hospitals  
Plymouth NHS Trust

**Nicola Kennedy**  
*Head of Radiology*  
Nottingham University Hospitals  
NHS Foundation Trust

**Dr Stephen Fenn**  
*Consultant Radiologist*  
Hampshire Hospitals  
NHS Foundation Trust

Supporting Organisations:



Digital Imaging Summit 2019

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***“We found that there are few national standards for trusts to benchmark themselves against so trusts can be unclear about what good looks like. In particular, we found huge variation in reporting times and how trusts monitored these.”*** A national review of radiology reporting within the NHS in England, Care Quality Commission 2018

***“Increased demand means that almost all radiology departments are struggling with workload. In the 2017 census only 3% of radiology departments stated that they were able to meet all their reporting requirements within staff contracted hours”*** The Royal College of Radiologists UK workforce census report 2017

***“A small number of trusts told us that IT challenges and technical issues with their Radiology Information System (RIS)\* and Picture Archiving and Communication System (PACS) † limited their ability to monitor turnaround times”***  
A national review of radiology reporting within the NHS in England, Care Quality Commission 2018

***“We have updated our inspection key lines of enquiry and provider information requests to make sure that we can inspect radiology services in more depth. We have also improved the resources we provide our hospital inspectors to make sure that they feel confident when inspecting diagnostic imaging departments. These changes will mean that we can monitor the reporting of imaging examinations as part of our inspections to make sure that radiology services are providing a safe, responsive, effective, caring and well-led service for patients.”*** A national review of radiology reporting within the NHS in England, Care Quality Commission 2018

This conference focuses on the important issue of improving radiology reporting turnaround times. The 2018 national review of radiology reporting within the NHS in England by the Care Quality Commission found huge variation in radiology reporting highlighting trusts that had backlogs of 33,400 unreported images (the oldest images had been waiting to be reported for eight months).

#### **This conference will enable you to:**

- Network with colleagues who are working to improve radiology reporting turnaround times and safety
- Learn from outstanding practice in radiology reporting
- Reflect on national developments and learning from the the 2018 national review of radiology reporting within the NHS in England by the Care Quality Commission
- Improve the way you monitor radiology reporting turnaround times, use key performance indicators to monitor reporting times effectively, and manage and escalate backlogs
- Identify how digital imaging and the effective use of PACS and RIS can support improvement in turnaround times
- Explore the role of the reporting radiographer
- Identify key strategies for safe insourcing and outsourcing
- Reflect on the use of Technological advances in reporting and artificial intelligence
- Understand the legal implications of backlogs, unreported images and staff competence in reporting
- Self assess and reflect on your own practice
- Gain cpd accreditation points contributing to professional development and revalidation evidence

**100% of delegates at our previous conference on this subject would recommend it to a colleague**

**Follow the conference on Twitter #radiologyreporting**

## 09.20 Pre Conference Supplier Showcase followed

Supplier showcase where suppliers will be demonstrating their systems and how they can support your organization to deliver digital imaging in practice.

## 10.10 Chairman's Introduction

**Dr Phil Hughes** Medical Director & Consultant Radiologist University Hospitals Plymouth NHS Trust

## 10.20 National Update: Improving Radiology Reporting

- Radiology Reporting: where are we now?
- looking ahead to National Standards for Radiology Reporting turnaround times?
- further opportunities for redesigning radiology services: including extending services to weekends and out of hours, and home reporting
- issues around disclosure of results and timeliness of reporting
- recruitment and retention of radiologists
- addressing variation in radiology reporting
- addressing the CQC recommendations in your organisation
- the role of digital imaging in improving radiology reporting

## 10.50 A collaborative approach to improving radiology reporting: Learning from a radiology consortium vanguard site

### **Nicola Kennedy**

Head of Radiology & Diagnostic Pathway General Manager  
Nottingham University Hospitals NHS Foundation Trust

- developing a shared technical system to support improvements in reporting and regional image sharing – the EMRAD consortium
- developing new arrangements between hospitals for sharing staff, services and resources to improve the quality of care provided to patients
- performance monitoring arrangements for image reporting and KPI's
- tools to manage reporting performance

11.20 Question and answers, followed by coffee and exhibition 11.30

## 12.00 EXTENDED SESSION: Improving Radiology Reporting and managing turnaround times safely

### **Dr Stephen Fenn**

Consultant Radiologist  
Hampshire Hospitals NHS Foundation Trust

- self-assessing and benchmarking your performance on radiology reporting
- using key performance indicators (KPIs) to monitor reporting times effectively
- the role of effective use of PACS and RIS in improving turnaround times
- monitoring and managing unreported images
- ensuring oversight of backlogs and understanding when backlogs should be escalated to senior management?
- triggers, escalations and action
- interactive discussion

12.50 Question and answers, followed by lunch and exhibition at 13.00

## 14.00 Technological advances in reporting: AI

### **Dr Neelam Dugar**

Consultant Radiologist & Clinical PACS Lead  
Doncaster & Bassetlaw Hospitals NHS Foundation Trust

- dispelling the myths of jobless radiologists
- AI could make radiologists jobs more interesting
- Role of AI in radiology interpretation
- the future of reporting
- integrating AI into PACS and radiologist workflow is key to success

## 14.30 Transforming patient care through enhanced Digital Imaging: Lessons from a Global Digital Exemplar Trust

### **Mike Fisher**

Chief Clinical Information Officer  
Royal Liverpool and Broadgreen NHS Trust

- bringing all information about a patient together
- the role of RIS and PACS in delivering the goal of a paperless NHS: integration with Electronic Patient Record Systems
- our experience

## 14.50 Insourcing and outsourcing radiology reporting

### **Speaker to be advised**

- how do you maintain and assure competence of outsourced radiology reporting?
- insourced radiology reporting: competence and oversight
- our experience

15.20 Question and answers, followed by tea and exhibition at 15.30

## 15.50 Developing the role of reporting radiographers

### **Rachel Nolan**

Assistant Imaging Services and Professional Lead  
North West Anglia NHS Foundation Trust

- developing the role of the Reporting Radiographer
- Radiographer reporting – what is possible
- ensuring competence, oversight and safety

## 16.20 EXTENDED SESSION: Radiology Reporting Legal Update

### **Mike O'Connell**

Legal Services Practitioner

- delayed reporting, backlogs and unreported images
- issues surrounding reporting by non-radiology staff
- information governance and image sharing
- legal liability: cases and legal advice
- current issues and moving forward

17.00 Question and answers, followed by close

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Monday 28 January 2019 DeVere W1 Conference Centre London

Download

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Please also ensure you complete your full postal address details for our records.

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## Conference Documentation

I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

For more information contact Healthcare Conferences UK on **01932 429933** or email [jayne@hc-uk.org.uk](mailto:jayne@hc-uk.org.uk)

### Venue

De Vere West One Conference Centre,  
9-10 Portland Place, London, W1B 1PR. .  
A map of the venue will be sent with confirmation of your booking.

**Date** Monday 28 January 2019

### Conference Fee

- £365 + VAT (£438.00) for NHS, Social care, private healthcare organisations and universities.  
 £300 + VAT (£360.00) for voluntary sector / charities.  
 £495 + VAT (£594.00) for commercial organisations.  
 Pre Conference Supplier Showcase (Optional)

The fee includes lunch, refreshments and a copy of the onference handbook. VAT at 20%.

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The information provided will be held on the Healthcare Conference UK's database and may be used to update you with details of other events that we organise. If you DO NOT wish to receive this information, please tick this box

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### \*\*Group Rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

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We occasionally release your details to companies sponsoring or exhibiting at our events. If you DO NOT wish to receive information from these companies, please tick this box

### Accommodation

On confirmation of your booking you will receive information for booking accommodation should you require it.

### Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

### Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 01932 429933, or email [carolyn@hc-uk.org.uk](mailto:carolyn@hc-uk.org.uk)

### Credits

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